

Warranty

Watson designs and builds its products within the framework of ISO quality management, environmental and safety processes. Our products are warranted to be free from defects in materials and workmanship for life (minor limitations and exceptions described below). If your Watson product covered by this warranty fails due to a manufacturing defect, we will repair it without charge, or replace it, at our discretion. Only original, unaltered and unmodified items and workmanship are covered. This warranty does not cover damage caused by accident, improper care, improper installation, negligence, normal wear and tear, or the natural breakdown of materials over an extended time and use. Damage not covered under warranty may be repaired for a reasonable rate and a fee will be charged for return shipping

Limitations and Exceptions:

- This warranty applies only to the original purchasers of the product
- Colorfastness is not warranted
- All component parts not manufactured by Watson shall be covered by the original manufacturer’s warranty.
- This warranty does not apply to the appearance, durability, quality, behavior, colorfastness, or any other attribute of COM (Customer’s Own Materials, including laminate) or any other non-standard Watson material specified by the customer after application to a Watson product.

Warranty Period

- LIFETIME - All components manufactured by Watson
- SEVEN YEARS - Linak motors and electrical components
- FIVE YEARS - Other motors and electrical components

Tonic Neighborhood Light/C9 Rail Lamp

EXCEPT AS STATED ABOVE, WATSON MAKES NO EXPRESS OR IMPLIED WARRANTIES AS TO ANY PRODUCT AND IN PARTICULAR MAKES NO WARRANTY OF FITNESS FOR ANY PARTICULAR PRODUCT EXCEPT FOR USE AS STANDARD OFFICE FURNITURE. PRODUCT REPAIR OR REPLACEMENT IS THE CUSTOMER’S EXCLUSIVE REMEDY FOR ANY AND ALL PRODUCT DEFECTS.

The remedies provided above are the Customer’s sole remedies for any failure of Watson to comply with its obligations regarding the workmanship of its products.